

## **Appendix 4**

### **Humankind**

#### **Interview with SR – seconded Drug and Alcohol Recovery Worker.**

##### **How have you found the process of working with the Horden Together Team?**

I have found the process enjoyable; it has been challenging at times learning a new way of working and new systems, but I feel like I have been supported well by the team.

##### **Have you had the opportunity to get involved in collaborative projects? If so, how was that experience?**

I have been invited to all outside projects and I have found this to be really beneficial towards my career and my experience within the role, I find these projects have allowed me to become a big part of the community and a recognised face.

##### **How has working with Horden Together benefitted your own work or the projects you're involved in?**

Working with Horden Together has given me a better understanding of safeguarding, supporting people into their community and in their own environment, the experiences have made me more person centred.

##### **What do you think are the main advantages of working closely with HT?**

It allows a team to focus on someone's care instead of individuals and it also allows people with specialised skills to come together for the best outcome.

##### **Have you noticed any improvements in problem-solving or innovation since you began working together?**

Yeah, I feel like Horden Together are really good at accommodating other services and having joint meetings to see what the best way forward is. There is no ego with Horden Together which allows them to listen and input without any bias.

##### **How do you feel joint working has impacted communication and information sharing?**

It makes it easier to get the information you need when you are all one part of a big team, information does not get lost in translation.

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**Can you share any examples where teamwork has led to better outcomes than working individually?**

I worked closely with Ali, the People Team Leader, to support a father and son, both needed support for very different reasons, but this teamwork allowed us to prevent a suicide and to provide emotional support to his father.